



Guardian Information

Guardian: _____ Partner/Other: _____

Address: _____ City: _____ State: ____ Zip: _____

County: _____

Main phone number: _____ Email: _____

Secondary contact number: _____

How did you hear about us? Individual we may thank: _____

Internet Web site Mobile App Drove by Facebook Other: _____

Please be aware of the following policies:

- ⦿ Appointment charges are based on the time that we spend on your pet's case, including the exam, records review, research, and consultation with the doctor.
- ⦿ We appreciate the courtesy of 24-hours' notice if you are unable to keep a scheduled appointment. We reserve the right to charge for late cancellations or missed office visits, missed surgical appointments and missed non-anesthetic dental appointments.
- ⦿ We require a 48-hour advance notice for all prescription refill requests. This allows us time to consult with a doctor and have your prescriptions ready when you arrive. A "rush" fee of \$20.50 will be charged for requests with less than 48-hours' notice.
- ⦿ Holistic Pet Vet Clinic LLC is not an emergency facility. While we make every effort to reserve emergency appointment times during our regular business hours, there may be days that we simply cannot accommodate your emergency needs. Please seek emergency care as needed with the reassurance that we can follow up holistically when the acute situation has been stabilized.
- ⦿ Payment is due at the time services are rendered.
- ⦿ Please note: *We do not accept returns or give refunds on food or medications.*

I have read and understand the above policies and I understand what is expected from me by seeking treatment for my pet(s) at Holistic Pet Vet Clinic LLC.

Guardian or Responsible Party

Date

Holistic Pet Vet Clinic LLC Witness

Date